

**GOVERNMENT OF INDIA (Bharat Sarkar)
MINISTRY OF RAILWAYS (Rail Mantralaya)
(RAILWAY BOARD)**

No.2008/TG-I/10/P/SMS

New Delhi dated 01.02.2012

**Chief Commercial Managers,
All Zonal Railways.**

(COMMERCIAL CIRCULAR NO.7. OF 2012)

Sub: Accepting SMS sent by IRCTC/Railways on par with Electronic Reservation Slip (ERS) for undertaking journey on e-tickets.

Ref: (i) Board's letter No.2008/TG-I/10/P/SMS dated 20.07.2011.

**(ii) Board's letter No.2011/TG-I/10/P/Web Portal dated 07.07.2011
(Commercial Circular No.36 of 2011)**

Vide reference cited above, it had been decided to treat the screen shot of the e-ticket displayed through laptops/palmtops/mobile phones referred to as Virtual reservation Message-VRM and the MRM-Mobile reservation message for tickets booked on mobile phones combined with valid photo-id in original, as an instrument on par with the Electronic Reservation Slip (ERS), even for tickets booked through the IRCTC website.

2. It has now been decided to permit Short Messaging Service (SMS) sent by IRCTC/Railways, containing vital details as an instrument on par with the Electronic reservation slip-ERS.

3. The mandatory features of the authorized SMS are as under:

a) SMS sent by IRCTC/Railways will be considered for this purpose.

b) The SMS should contain all the vital ticket details as illustrated :

**PNR: 4231009529, Train: 16723, DOJ: 15/07/2011, 3AC,
NDLS to BCT, Hari Krishna +3, S1 10-13, Fare: ₹10000, SC-₹10 (+PG
charges as applicable).**

c) Also if feasible, the SMS will accommodate the names of all passengers booked on the e-ticket, otherwise maximum number of passengers.

4. The authorized SMS containing all the aforementioned vital details when displayed through laptops/palmtops/mobile phones combined with valid photo-id in original shall be treated as an instrument on par with the ERS.

...2/-.

5. The ERS/SMS/VRM/MRM along with the following will be the components of a valid authority to travel:-

- (i) Confirmed/RAC reservation,
- (ii) Valid ID-proof, and
- (iii) Appearance of name of the passengers on the chart.

6. The list of valid proofs of identity to be produced in original during the course of on-board and off-board checking are as under:-

- Voter Photo identity card issued by Election Commission of India.
- Passport.
- PAN Card issued by Income Tax Department.
- Driving Licence issued by RTO.
- Photo identity card having serial number issued by Central/State Government.
- Student Identity Card with photograph issued by recognized School/ College for their students.
- Nationalised Bank Passbook with photograph.
- Credit Cards issued by Banks with laminated photograph.
- Unique Identification Card "Aadhaar"

6. The SMS will also have to be displayed during the course of On-board/Off-Board checking. If the passenger fails to produce/display this SMS due to any eventuality (loss, discharged mobile/laptop, etc) but has the prescribed proof of identity, a penalty of ₹ 50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/off board will give EFT for the same.

7. The On-Board ticket checking staff shall carefully verify the passenger details from the reservation charts.

8. Wide publicity may be given by Zonal Railways through all possible means on this account for the information of general public.

9. Necessary instructions may be issued to all concerned particularly Ticket Checking Staff so as to educate them about the revised provisions.

10. This issues with the concurrence of Finance Directorate of Ministry of Railways



(Dr. Monica Agnihotri)
Director Passenger Marketing
Railway Board

No.2008/TG-I/10/P/SMS

New Delhi dated 01.02.2012

Copy to:

FA & CAO, All Zonal Railways.

Director (Audit), All Zonal Railways.



for Financial Commissioner/Railways

Copy to:

- 1) CCM/PMs and CCM/PSs, all Zonal Railways.
- 2) ADG/PR, ED(IP),EDV (T), EDFC, DF(C), OSD/TC, F(C) & V (SS) branches of Railway Board.
- 3) MD/IRCTC, Bank of Baroda Building, Parliament Street, New Delhi.
- 4) MD/CRIS, Chanakyapuri, New Delhi
- 5) General Manager/PRS-I, CRIS, Chanakyapuri, New Delhi.
- 6) Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
- 7) The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.
- 8) General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
- 9) General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
- 10) Secretary General, Federation of Railway Officers Association (FROA), Room No.256-A, Rail Bhawan, New Delhi.
- 11) Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
- 12) Secretary General, All India RPF Association, Room No.256-D, Rail Bhawan, New Delhi.
- 13) CTM, Metro Railway, Metro Rail Bhavan, 33/1, J L Nehru Road, Kolkata-71.