



# Tamil Nadu Electricity Board Engineers' Sangam

தமிழ்நாடு மின்சார வாரிய பொறியாளர் சங்கம்

Regd. No. 124/MDS (Recognised)

(Affiliated to All India Federation of Power Diploma Engineers)

793, Electricity Avenue, Anna Salai, Chennai - 600 002.

44, Ramasamy Garden Street, Royapetah, Chennai - 600 014

Phone : 28521968, Fax : 43207979, E-mail : tnebes@yahoo.co.in

PRESIDENT

Er.G.MURALI KRISHNAN

GENERAL SECRETARY

Er. V. ASHOK KUMAR

TREASURER

Er. REMINGTON V.RAYEN

To

THE CHAIRMAN,  
Tamil Nadu Electricity Board,  
Chennai-600 002.

Lr.No.GS/TNEBES/F1/D94/2009,Dt.26.11.2009.

Sir,

Sub: Providing of three way CUG Scheme - through BSNL -  
Call limits not sanctioned for AE/JE and AEE - outgoing calls  
disconnected - problems in maintaining supply in the field -  
represented - Reg.

Ref: 1. CE/P&C/P.O.No.817/201/09,Dt.21.07.2009.  
2. BP. 56. Dt.04.08.2009.  
3. BP. 210. Dt.28.10.2009.

We thank the Chairman for issuing Sim card to Officers working in  
Distribution / Other areas.

**The three way CUG system is not in operation from 1.9.2009 i.e.  
from the date of switching over from Airtel to BSNL as informed by the  
Board.**

- Though the CUG system was announced to be in operation from 1.9.2009 onwards, in many areas the CUG facility is not extended to mobile phones, land lines etc. due to technical problems and exchange capacity / linkage conditions of BSNL.
- The land line connections are not brought under CUG from 1.9.2009 instead the BSNL itself communicated in their letter dt.12.10.2009, that bringing of land lines under CUG system was made only from 7.10.2009.

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- **The communication of BSNL with respect to the operational instructions of extending the CUG vide letter dt.12.10.2009 was endorsed by the Chief Engineers only on 23.10.2009 and till date the communications not reached most of the field engineers even in Chennai.**
- Existing land lines of the Board, which are brought under CUG scheme, are assigned with new numbers by the BSNL to provide the CUG coverage. Unaware of these facts the existing land line numbers are used by the field engineers which was now treated as call charges and kept in the personal account of the field engineers.
- It is needless to say that the Section Officers (AE/JE) and the sub division officers (AEE) are the persons who meet the public daily. The usage of mobile and land lines are of highest order only for the above said field engineers to maintain uninterrupted power supply.

**It is surprising to note that Board in its order BP 56 Dt.4.8.2009 and B.P.210 Dt.28.10.2009 contrarily fixed no ceiling limit for the field engineers. We find no rationale (or) logic in excluding the field engineers from the ceiling limit.**

In fact the only deserving category is the field engineers for whom the ceiling limit has to be enhanced from the existing limit.

The following will emphasis our claim;

- The field engineers have to contact sub-ordinate employees like foreman, wireman, helper etc. for all routine day-to-day works in connection with maintenance of supply.
- The field engineers have to contact the consumers and representatives of local bodies, in case of failure of supply or load shedding and to confirm with all consumers regarding restoration of supply after maintenance / breakdown.
- The section officers are insisted to verify the supply position, if the breakdown / load shedding / FOC calls are made to Chairman Cell / Higher Officers, and to close the pending calls to avoid further problems.
- Always the section officers are left with shortage of men and materials, making arrangements for the same is a Herculean task for which mobile communication is very essential.

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- Even though the calls made for the above said purposes are for the official duties they are not coming under the purview of the CUG system. On an average every field engineer is making a minimum of 50 to 60 calls per day in connection with routine official duties.

**We, field engineers are ready to work in the field physically and extend our co-operation to maintain uninterrupted power supply and boost the image of the Board, but we expect the Board to help us by way of providing reasonable / justifiable call limits for the mobile and land lines. Other wise there is no meaning in providing the CUG facilities to the field engineers.**

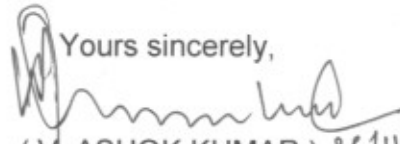
Further to complicate the issue, the outgoing calls made from the section officers are disconnected for the past two days by the BSNL for non payment of call charges, which will affect the maintenance of supply in the field.

As the section officers are unaware of the modalities of the CUG system as explained above, they used the mobiles for the official use. It is purely a mistake on the part of our administration and BSNL. Hence, there is no justification to insist the section officers to pay the call charges for the calls made for official duties from their salary.

Hence we request the Chairman to kindly;

- i) Consider the practical conditions of the field and sanction reasonable call limits for the field engineers (AE/JE and AEE) to maintain uninterrupted power supply.
- ii) instruct the Chief Engineer / P&C to settle the issue by negotiating with BSNL to restore the outgoing calls immediately to keep trouble free communication in the field to maintain uninterrupted power supply to the public particularly when the election code in force.

Thanking you, Sir,

Yours sincerely,  
  
( V. ASHOK KUMAR ) 26/11  
General Secretary.

Copy to:  
The Member (Distribution) / TNEB.  
The Chief Engineer / P&C / TNEB.  
✓ All Chief Engineer / Superintending Engineer.